

Pre Bid Queries w.r.t GEM/2026/B/7562151

S.No.	Section	Specifications	Bidder's Query	STPI Response
1	Part I-C Technical Specification Router SI.No. 3(b)	Should support a minimum of 10 Lakhs IPv4 routes/5 Lakhs IPv6 Internet routes (FIB) from day one.	Should support a minimum of 10 Lakhs IPv4 routes/4 Lakhs IPv6 Internet routes (FIB) from day one. As the current IPv6 internet routes are around 2.5 Lakhs, a scale of 4 lakh routes on device can provide the environment for at least 6-7 years, please change the clause for wider OEM participation.	Refer Corrigendum
2	Part I-C Technical Specification Layer 3 Switch SI.No. 1 (C)	Should have a minimum of 2 GB RAM and 4 GB Flash.	Should have a minimum of 2 GB RAM and 2 GB Flash.	No change
3	Eligibility Criteria SI.No. 8	The proposed products shall be listed in the Trusted Telecom Portal as per DoT Guidelines. Documentary proof w.r.t registration of OEM and the OEM products for the proposed products in the Trusted Telecom Portal as per DoT Guidelines.	OEM/Proposed product should be registered in "Trusted Telecom Portal" of DOT, documentary evidence/Declaration letter for the same shall be submitted.	No change
4	Part I-C Technical Specification	The proposed hardware or its operating system shall meet the relevant International Telecommunication Union or Telecommunication Engineering Centre ("TEC") standards as per MTCTE or as specified by DoT dated 31.03.2015. The proposed hardware or its operating system shall also meet common criteria certification of EAL2/NDcPP/MEF 3.0 or its equivalent or above for the proposed Products. Copy of the supporting documents shall be furnished.	The proposed hardware or its operating system shall meet the relevant International Telecommunication Union or Telecommunication Engineering Centre ("TEC") standards as per MTCTE or as specified by DoT dated 31.03.2015. The proposed hardware or its operating system shall also meet common criteria certification of EAL2/NDcPP/Protection Profile/VAPT or its equivalent or above for the proposed Products. A copy of the supporting documents shall be furnished	No change
5	Eligibility Criteria SI.No. 7	S.No.7-Project Experience: The bidder should have executed similar projects (such as supply, installation, testing and commissioning of Routers and Switches) to the customers in India in the last three financial years (i.e. FY 2022-23, 2023-24 and 2024-25).	Being registered in MSME, request to have exemption for Experience criteria clause under eligibility criteria. (Para 3 point X serial number 7) and in case it is not request to keep experience for last year 25-26 work. As per Central procurement process partial work completion with partial payment received is also eligible which are meeting your values.	Refer Corrigendum
6	Eligibility Criteria SI.No. 6	S.No.6-Financial Turnover: The average annual turnover of the bidder for the last three years should be at least Rs. 2.5 Crore (i.e. 2022-23, 2023-24 and 2024-25)	Being registered in MSME, request to have exemption for turnover criteria clause under eligibility criteria. (Para 3 point X serial number 6). We are ok with 2.5 Cr but It is because of your point table, request to keep full marks for average turnover of 10 CR.	Refer Corrigendum
7	Technical & Financial Evaluation	Technical Scoring S.No. 2&3	In case of Exemption for experience criteria and Turnover criteria, how the Mark will be allotted in Technical and financial evaluation (Para 3, Point XI serial number 3), request to keep 60 as minimum criteria instead of 75	No change. The marks shall be assigned as per the actual turnover.

8	Earnest Money Deposit (EMD)	S.No. J	Being registered in MSME, do we get exemption for EMD payment.	The said clause is self-explanatory. Further, it may be noted that as per GEM, "The bidder seeking EMD exemption must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy."
9	Scope Of Work (PART I-B, Sr. No. 1)	The Bidder must supply Network Devices, i.e., Routers, Layer-3 Switches and Layer-2 Switches in accordance with the specifications mentioned in part I-C. The bidder shall ensure the successful installation, configuration, testing, commissioning and training of Routers, Layer-3 Switches and Layer-2 Switches in the STPI Directorates and its sub-centers network.	Please specify the training to be provided at one location or multiple locations.	The training has to be provided at one location only in hybrid mode (having online & offline participants).
10	Technical & Financial Evaluation	Financial Turnover: The average annual turnover of the bidder for the last three years should be at least Rs. 2.5 Crore (i.e. 2022-23, 2023-24 and 2024-25).	Asked for single PO for 4 cr when the turnover asked for 2.5 Cr for last three year need to change the Turnover less than 2 Cr.	No change
11		Project Experience: The bidder should have executed similar projects (such as supply, installation, testing and commissioning of Routers and Switches) to the customers in India in the last three financial years (i.e. FY 2022-23, 2023-24 and 2024-25).	As per central government norms for PQ, any PO less than 7 years should be consider	Refer Corrigendum
12		The bidder is required to score a minimum of 75 marks to qualify for the Technical Evaluation stage. The financial bids of only the technically qualified bidders will be considered for financial bid evaluation.	Need to change the Marks for 60 for technical evaluation stage	No change
13		Experience Criteria <ul style="list-style-type: none"> •Documentary evidence of experience, such as a copy of the Purchase Order, Invoice and completion certificate. •1 similar completed work order costing not less than Rs. 4 Cr. or •2 similar completed work orders costing not less than Rs. 2.5 Cr. or • 3 similar completed works orders costing not less than Rs. 2 Cr. Note: The work order should be issued after 1st April 2022.	Need to change the 2 PO's value of 70 lakhs and above *** Work order not less than last Years as per Government norms	No change
14		MSME	And we are MSME Udyam to get the relaxation it terms of eligibility as per central government norms	For MSEs, relaxation has been provided in turover criteria.

15	Part I-C Technical Specification Layer 3 Switch SI.No. 3 (d)	The switch should support stacking from day 1 with stacking /MLAG throughput of a minimum 40 Gbps.	The switch should support dedicated stacking/MLAG from day 1 with throughput of a minimum 200 Gbps. Requesting to modify the throughput inline with the Switch throughput.	No change
16		Additional	The Switch should support MACSEC-128 on all the uplink and downlink ports. Requesting to add MACSEC for Network Security and Encryption	No change
17	Part I-C Technical Specification Layer 3 Switch SI.No. 3 (c)	3(c) The switch should support stacking from day 1 for stacking/MLAG throughput of a minimum of 40 Gbps.	The switch should support dedicated stacking/MLAG from day 1 with throughput of a minimum 80 Gbps. Requesting to modify the throughput inline with the Switch throughput	No change
18		Additional	The Switch should support MACSEC-128 on all the uplink and downlink ports. Requesting to add MACSEC for Network Security and Encryption	No change
19		Additional	The router should support SR-MPLS dataplane and protocols OSPF,IS-IS and BGP Segment routing extensions. Segment Routing support is essential for any router so that it can accommodate the future requirement . Requesting to add for future requirement for Segment Routing	No change
20		Additional	Traffic Steering of SR policies with Autoroute Include and Segment Routing TI-LFA SRLG Protection. Segment Routing support is essential for any router so that it can accommodate the future requirement . Requesting to add for future requirement for Segment Routing	No change
21		Additional	Label distribution protocol and segment routing should coexist and there should support option to prefer LDP over segment routing. Segment Routing support is essential for any router so that it can accommodate the future requirement . Requesting to add for future requirement for Segment Routing	No change

22	Additional	Additional	SR-LDP interworking, On demand nexthop, SRv6, Anycast SID, IP FRR, LDP FRR(Local and Remote). Segment Routing support is essential for any router so that it can accommodate the future requirement . Requesting to add for future requirement for Segment Routing	No change
23		Additional	OEM should quote have SR and SRv6 deployment. A reference with contact information should be submitted. Segment Routing support is essential for any router so that it can accommodate the future requirement . Requesting to add for future requirement for Segment Routing	No change
24		Additional	Router should be capable to support E1 and STM1 interfaces in case required in future. Segment Routing support is essential for any router so that it can accommodate the future requirement . Requesting to add for future requirement for Segment Routing	No change
25		Additional	Router should support 50k SR/MPLS Labels and 4k SRTE Policies along with 100k SRv6 L3VPN routes.	No change
26			Requesting to add the scale for router requirement.	
27	Section X Eligibility Criteria Point no 7.	<p>The bidder should have executed similar projects (such as supply, installation, testing and commissioning of Routers and Switches) to the customers in India in the last three financial years (i.e. FY 2022-23, 2023-24 and 2024-25).</p> <p>Documentary evidence of experience, such as a copy of the Purchase Order, Invoice and completion certificate.</p> <ul style="list-style-type: none"> • 1 similar completed work order costing not less than Rs. 4 Cr. or • 2 similar completed work orders costing not less than Rs. 2.5 Cr. Page 8 of 53 or • 3 similar completed works orders costing not less than Rs. 2 Cr. <p>Note: The work order should be issued after 1st April 2022.</p>	<p>We would request to kindly consider to amend the clause as below:</p> <p>The bidder should have executed / executing similar projects (such as supply, installation, testing and commissioning of Routers or Switches) to the customers in India in the last five financial years (i.e. FY 2020-21 , FY 2021-22 ,FY 2022-23, 2023-24 and 2024-25).</p> <p>Documentary evidence of experience, such as a copy of the Purchase Order, Invoice and completion certificate.</p> <ul style="list-style-type: none"> • 1 similar work order costing not less than Rs. 4 Cr. or • 2 similar work orders costing not less than Rs. 2.5 Cr. or • 3 similar works orders costing not less than Rs. 2 Cr. <p>Note: The work order should be issued after 1st April 2022.</p>	Refer Corrigendum

28	Section XI Technical Qualification Criteria Point no 3.	<p>Project Experience: The bidder should have executed similar project (such as supply, installation, testing and commissioning of Routers and Switches) to any central / State Govt. offices/PSU/ private units in India in last three financial years (i.e. FY 2022-23, 2023-24 and 2024-25).</p> <p>Marks shall be provided for the multiple similar work having deployed IT resources listed in the Resource category:</p> <ul style="list-style-type: none"> • Total Work / Purchase order value of Rs 4 Cr – Rs 10 Cr: 10 Marks • Total Work / Purchase order value of above Rs 10 Cr – Rs 25 Cr: 15 Marks • Total Work / Purchase order value of above 25 Cr: 20 Marks • From the above Purchase / Work Orders, if any order belongs to central / State Govt. offices / PSU with the value of Rs 10 Cr or above additional Marks shall be awarded: 5 Marks 	<p>We would request to kindly consider to amend the clause as below:</p> <p>Project Experience: The bidder should have executed / executing similar project (such as supply, installation, testing and commissioning of Routers or Switches) to any central / State Govt. offices/PSU/ private units in India in last five financial years (i.e. FY 2020-21 , FY 2021-22 ,FY 2022-23, 2023-24 and 2024-25).</p> <p>Marks shall be provided for the multiple similar work having deployed IT resources listed in the Resource category:</p> <ul style="list-style-type: none"> • Total Work / Purchase order value of Rs 4 Cr – Rs 10 Cr: 10 Marks • Total Work / Purchase order value of above Rs 10 Cr – Rs 25 Cr: 15 Marks • Total Work / Purchase order value of above 25 Cr: 20 Marks • From the above Purchase / Work Orders, if any order belongs to central / State Govt. offices / PSU with the value of Rs 10 Cr or above additional Marks shall be awarded: 5 Marks 	Refer Corrigendum
29	Section 2 Bid Submission Contents of Technical Bid Point no (F), Page no 4	<p>Experience Proof: Customer's Purchase Order (PO) & copy of Invoice and completion certificate indicating the proof of having successfully completed / supplied and installed similar products to its customers during the last three financial years (2022-23, 2023-24 and 2024-25).</p>	<p>We would request to kindly consider to amend the clause as below:</p> <p>Experience Proof: Customer's Purchase Order (PO) & copy of Invoice and completion /Phase completion/Go-Live certificate indicating the proof of having successfully completed / supplied and installed similar products to its customers during the last five financial years (i.e. FY 2020-21 , FY 2021-22 ,FY 2022-23, 2023-24 and 2024-25).</p>	Refer Corrigendum
30	Part I-C Technical Specification Layer 3 Switch SI.No. 1 (C)	Should have a minimum of 2 GB RAM and 4 GB Flash.	<p>Specifying a minimum requirement of 1 GB RAM and 4 GB Flash is a hardware-specific criterion that may limit OEM participation.</p> <p>Different OEMs use optimized and compact operating systems and software architectures that can efficiently deliver the required features and performance without requiring large memory and flash capacity. The operating system is designed with efficient resource utilization, enabling stable operation, feature support, and network performance even with lower hardware memory requirements.</p> <p>Evaluation should be based on overall functionality, performance, and supported features rather than fixed hardware memory specifications alone.</p>	No change

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Corrigendum w.r.t the GeM Bid No. GEM/2026/B/7562151 Dated: 20-05-2026

With reference to the above-mentioned tender, the following amendments/modifications are hereby made in the tender document:

Sl. No.	Clause No.	Existing	Amended/Modified
1	Part I-C Technical Specification Router Sl.No. 3(b)	Should support a minimum of 10 Lakhs IPv4 routes/5 Lakhs IPv6 Internet routes (FIB) from day one.	Should support a minimum of 10 Lakhs IPv4 routes/4 Lakhs IPv6 Internet routes (FIB) from day one.
2	Eligibility Criteria Sl.No. 7	Project Experience: The bidder should have executed similar projects (such as supply, installation, testing and commissioning of Routers and Switches) to the customers in India in the last three financial years (i.e. FY 2022-23, 2023-24 and 2024-25).	Project Experience: The bidder should have executed similar projects (such as supply, installation, testing and commissioning of Routers and Switches) to the customers in India during any three consecutive financial years out of 2022-23, 2023-24, 2024-25, and 2025-26. Note: The above revision shall also be applicable in Technical & Financial Evaluation clause (Clause 3. XI).
3	Eligibility Criteria Sl.No. 6	Financial Turnover: The average annual turnover of the bidder for the last three years should be at least Rs. 2.5 Crore (i.e. 2022-23, 2023-24 and 2024-25)	Financial Turnover: The average annual turnover of the bidder in any three consecutive financial years out of 2022-23, 2023-24, 2024-25, and 2025-26 should be at least Rs. 2.5 Crore. Note: The above revision shall also be applicable in Technical & Financial Evaluation clause (Clause 3. XI).
4	2. Bid Submission Section (I.z) & X. Eligibility Criteria (13)	Vulnerability Assessment and Penetration Testing (VAPT) report of the quoted products.	Vulnerability Assessment and Penetration Testing (VAPT) report of the quoted products. Note: In case bidder is not able to provide the VAPT report, STPI will conduct the security audit of the quoted product during the PoC.

5	X. Eligibility Criteria (13)	<p>At the time of bid submission, the proposed product must be audited by CERT-In empanelled security auditing agency for vulnerability assessment and penetration testing</p> <p>Valid Certificate from the CERT-In empanelled security auditing agency.</p>	<p>At the time of bid submission, the proposed product must be audited by CERT-In empanelled security auditing agency for vulnerability assessment and penetration testing</p> <p>Valid Certificate from the CERT-In empanelled security auditing agency.</p> <p>Note: In case bidder is not able to provide the valid certificate from Cert-In empanelled security auditing agency, STPI will conduct the security audit of the quoted product during the PoC.</p>
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